Orange County Public Works Department

Orange County's Micromobility Program

May 31, 2023



- Purpose
- Background
- Development of the Ordinance
- Ordinance Overview
- Procurement of Vendors
- Current Status
- Next Steps



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Provide Orange County Micromobility Program Status

- Discuss key elements of operations
- Highlight next steps in implementation





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BCC Discussions & Work sessions, FY 2020- 2021

- -Multiple BCC discussions on this issue
- -Staff presented overview of draft ordinance and potential administration
- **–BCC direction to continue program development**
 - Limit maximum number of micromobility devices to 1,500 due to population/land area
 - Review proposed permit fees relative to anticipated costs
 - Develop Request for Proposal
 - Brief Commissioners to receive additional input on ordinance







Revisions based on Stakeholder/Public Input

- Complaint response time changed to one hour
- Ability to amend/suspend operations if needed
- Restriction of all operations to 10 miles per hour
- Parking installation allowed on private property
 Penalty fees
- Minimum/maximum and total devices allowable
 - Ordinance notes quantity determined by license and Director can change
 - RFP caps total devices in program at 1,500





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Development of the Ordinance

Public Involvement and Input Gathered

- Orange County Micromobility Ordinance 2022-07 Created
- Ordinance Presented to the BCC & Stakeholders
- BCC gave direction to continue program development & adopted resolution
- Adoption of Ordinance 2022-07 in March 8,2022
- Orange County Traffic Engineering Division is charged with administering the Micromobility Program to permit and regulate micromobility device companies and their devices in the unincorporated areas of Orange County, Florida







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Article VIII of Chapter 35, "Micromobility Devices" includes:

- Sec. 35-96. Purpose, intent, and applicability; findings
- Sec. 35-97. Definitions
- Sec. 35-98. Micromobility device operations in Orange County
- Sec. 35-99. Proposals
- Sec. 35-100. License agreement; term
- Sec. 35-101. Delivery and operation of micromobility devices
- Sec. 35-102. Company responsibilities
- Sec. 35-103. Micromobility device operational requirements
- Sec. 35-104. Micromobility device requirements
- Sec. 35-105. Impoundment



Operations in Orange County

Requires license for micromobility device operations
 Prohibits any company from operating without a license

 Does not prohibit micromobility devices due to statutes

 RFP # Y22-2016, Micromobility Program opened January 24, 2023. Responses were received.



Fee Structure

Enables License and Micromobility Device Fees

- -License Fee: \$10,125 plus \$1,000 per parking area
 - Implement parking areas and monitoring software to start program
- -Micromobility Device Fee: \$1 per day per active device in fleet
 - Staff oversight, maintenance of parking areas, and other administration
 - Lighting, sidewalks, safety studies, and active transportation improvements

Penalty Fee: \$100 per incident per day (in RFP)



Company Operations Plan

Business operations plan that describes:

- Geographic area (including geofencing to restrict areas)
 - * Areas can be shared between vendors
- Proposed parking locations/plan
- Device management (staging and rebalancing)
- Rider and public safety concerns, including accessibility





Safety Operational Analysis

Company's analysis based on Traffic Engineering Division methodology

Criteria include:

- Sidewalk locations/widths
- ADA compliance
- Transit stops
- Posted speeds
- Traffic volumes and crash data
- Roadway lighting



Operation of Devices

Allows devices only in County-approved service areas

- Restricted through geofencing
- May be restricted on heavily traveled streets

Must park in designated areas <u>only</u>

- Park upright, on sidewalk/hard surface, and maintain 4-foot clear zone
- Devices parked outside these areas will continue to charge the user

Rental terms

- No rentals to riders under <u>18</u> years old
- No rental without rider executing waiver/release form prior to use



Company Responsibilities

- Manage devices
 - -Rebalancing at least every 24 hours
 - Remove devices within 1 hour of notice of request, violation, or emergency event
- Staffing
 - Two local staff, including program administrator as main contact
 - -Available by phone 24 hours per day/7 days per week
 - -Responds within 24 hours of County geofencing/administrative requests
- Provide information and Education in mobile application



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Request for Proposal #Y22-1016-PD released on December 20, 2022.

Procurement Committee Meeting held on March 22, 2023.

Three companies selected through a competitive process to provide micromobility services:

- Bird Rides, Inc.
- Boaz Bikes, Inc.
- Neutron Holdings, Inc. dba Lime



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Review of contract documents received by Vendors

- Completeness and Compliance for Contract Execution
- No work is to be started until the contracts are executed

Evaluation of the following:

- Operations Plan
- Safety Operational Analysis
- Emergency Preparedness Plan
- Sanitation Plan
- Parking Plan



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Negotiate with Approved Vendors

 To designate approved Service Areas
 Number of devices allocated per vendor
 *Minimum of 200 micromobility devices per vendor
 Hours of Operations

Operations are projected to start in Summer 2023

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Questions